

Dignity Health Dominican Hospital

Community Benefit 2024 Report and 2025 Plan



Adopted November 2024



A message from

Nanette Mickiewicz, MD, President, and Carol Lezin, Chair of the Dignity Health Dominican Hospital Community Board.

Dignity Health’s approach to community health improvement aims to address significant health needs identified in the Community Health Needs Assessments that we conduct with community input, including from the local public health department. Our initiatives to deliver community benefit include financial assistance for those unable to afford medically necessary care, a range of prevention and health improvement programs conducted by the hospital and with community partners, and investing in efforts that address social drivers of health.

Dominican Hospital shares a commitment with others to improve the health of our community and promote health equity, and delivers programs and services to help achieve that goal. The Community Benefit 2024 Report and 2025 Plan describes much of this work. This report meets requirements in California (Senate Bill 697) that not-for-profit hospitals produce an annual community benefit report and plan. We are proud of the outstanding programs, services and other community benefits our hospital delivers, and are pleased to report to our community.

In fiscal year 2024 (FY24), Dominican Hospital provided \$40,528,803 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services and other community benefits. The hospital also incurred \$55,954,480 in unreimbursed costs of caring for patients covered by Medicare fee-for-service.

The hospital’s Community Board reviewed, approved and adopted the Community Benefit 2024 Report and 2025 Plan at its November 20, 2024 meeting.

Thank you for taking the time to review our report and plan. We welcome any questions or ideas for collaborating that you may have, by reaching out to Dominique Hollister, Director, Administrative Services and Community Benefit at Dominique.Hollister@CommonSpirit.org.

Nanette Mickiewicz, MD
President and CEO

Carol Lezin
Chairperson, Board of Directors

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At-a-Glance Summary




Hospital HCAI ID: 106440755

Report Period Start Date: July 1, 2023

Report Period End Date: June 30, 2024

This document is publicly available online at:

<https://www.dignityhealth.org/bayarea/locations/dominican/about-us/community-benefits/benefits-reports>

<p>Community Served</p> 	<p>Santa Cruz County has a population of approximately 265,735 and covers 445 square miles. The two major cities are Santa Cruz, located on the northern side of Monterey Bay, and Watsonville, situated in the southern part of the county.</p> <p>Santa Cruz, which is the county seat, had an estimated population of 91,489 in 2024. Santa Cruz is one of California’s most popular seaside resorts with its historic Boardwalk, spectacular coastline, and accessible beaches. The city of Watsonville is the center of the county’s agricultural activity, with major industries including food harvesting, canning, and freezing. Watsonville has an estimated population of 82,181. The Watsonville population also includes Pajaro. Other incorporated areas in the county include the cities of Scotts Valley and Capitola. Approximately 30 percent of the population lives in the unincorporated parts of the county, including the towns of Aptos, Davenport, Freedom, Soquel, Felton, Ben Lomond, and Boulder Creek, and districts including the San Lorenzo Valley, Live Oak, and portions of North Monterey County other than Pajaro.</p>
<p>Economic Value of Community Benefit</p> 	<p>In fiscal year 2024 (FY24), Dominican Hospital provided \$40,528,803 in patient financial assistance, unreimbursed costs of Medicaid, community health improvement services and other community benefits.</p> <p>The hospital also incurred \$55,954,480 in unreimbursed costs of caring for patients covered by Medicare fee-for-service.</p> <p>The hospital’s net community benefit expenses for services to vulnerable populations and to the broader community are listed by category in the Economic Value of Community Benefit section of this report.</p>
<p>Significant Community Health Needs Being Addressed</p> 	<p>The significant community health needs the hospital is helping to address and that form the basis of this document were identified in the hospital’s most recent Community Health Needs Assessment (CHNA). Needs being addressed by strategies and programs are:</p> <ul style="list-style-type: none">● Behavioral Health● Health Care Access & Delivery● Economic Insecurity

FY24 Programs and Services



The hospital delivered several programs and services to help address identified significant community health needs. These included:

- Dominican’s PEP program is part of Dominican’s Wellness Center. Wellness Center services are designed to deliver a continuum of care through a variety of hospital services, provide early interventions to high-risk patient groups, and help reduce emergency room visits and unnecessary hospital admissions.
- The hospital’s Mobile Wellness Clinic, which benefits from bilingual staff, provides evaluation and treatment of episodic medical conditions, identification of medical homes for those patients with chronic needs, and identification of social services and resources in the community.
- An Emergency Department (ED) navigator, who meets with Central Coast Alliance for Health (CACH) patients in the ED to help connect or reconnect them with patient care providers post hospital discharge. Services also include provision of food, clothing, and medications for patients who are homeless.
- The hospital’s Human Trafficking Task Force, composed of staff from the ED, social work, case management, patient registration, sponsorship, and maternal child health, as well as community partners. The Taskforce meets every other month to review local cases of human tracking and identify staff training and education opportunities.
- The hospital’s Medical Guidance Area, a specialized area for patients with substance abuse and mental health disorders. A psychiatric registered nurse is present on the unit as part of the Psychiatric Resource Team (PRT).

FY25 Planned Programs and Services



All programs listed above will continue to serve the community in FY25.

Written comments on this report can be submitted to the Dominican Hospital Administration, 1555 Soquel Drive, Santa Cruz, CA 95065 or by e-mail to Dominique.Hollister@CommonSpirit.org.

Our Hospital and the Community Served

About Dominican Hospital

Dominican Hospital is a member of Dignity Health, which is a part of CommonSpirit Health.

- Dignity Health Dominican Hospital (hospital) is located at 1555 Soquel Avenue, Santa Cruz, CA. It is licensed for 222 inpatient beds, has a staff of 1,900 employees, and professional relationships with more than 560 local physicians and allied health professionals.
- The hospital’s major programs and service lines include:
 - Cardio/Thoracic/Vascular Surgery
 - Cardiovascular
 - Emergency Services
 - General Surgery
 - Intensive Care Unit
 - Maternal/Child Health
 - Neonatal Intensive Care Unit, Level III
 - Neurosciences
 - OB/GYN
 - Oncology
 - Orthopedics
 - Pulmonary
 - Rehabilitation

Our Mission

As CommonSpirit Health, we make the healing presence of God known in our world by improving the health of the people we serve, especially those who are vulnerable, while we advance social justice for all.

Our Vision

A healthier future for all – inspired by faith, driven by innovation, and powered by our humanity.

Financial Assistance for Medically Necessary Care

It is the policy of CommonSpirit Health to provide, without discrimination, emergency medical care and medically necessary care in CommonSpirit hospital facilities to all patients, without regard to a patient’s financial ability to pay. This hospital has a financial assistance policy that describes the assistance provided to patients for whom it would be a financial hardship to fully pay the expected out-of-pocket expenses for such care, and who meet the eligibility criteria for such assistance. The financial assistance policy, a plain language summary and related materials are available in multiple languages on the hospital’s website.

Description of the Community Served

Dominican Hospital serves Santa Cruz County, which has a population of approximately 265,735 and covers 445 square miles.

A summary description of the community is below. Additional details can be found in the CHNA report online.

The race/ethnicity breakdown is:

- 38 percent Latino
- 50 percent White (non-Latino)
- 12 percent other race/ethnicity

The median family income is \$107,678. Fourteen percent of the population does not have a high school diploma. Twenty-eight percent of the county population are Central California Alliance for Health (CCAH) members enrolled in Medi-Cal. The medically underserved areas/populations are Watsonville, Freedom, and the city of Santa Cruz.



The median sales price for homes in Santa Cruz County was \$1,300,000 as of July 2024, while the median estimated market rate rent across all home types in the county was \$3,450 in the same period.

Community Assessment and Significant Needs

The hospital engages in multiple activities to conduct its community health improvement planning process. These include, but are not limited to, conducting a Community Health Needs Assessment with community input at least every three years, identifying collaborating community stakeholder organizations, describing anticipated impacts of program activities and measuring program indicators.

Community Health Needs Assessment

The health issues that form the basis of the hospital's community benefit plan and programs were identified in the most recent CHNA report, which was adopted in May 2022. The hospital makes the CHNA report widely available to the public online at <https://www.dignityhealth.org/bayarea/locations/dominican/about-us/community-benefits/benefits-reports> and upon request from the hospital's Community Health office.

The CHNA contains several key elements, including:

- Description of the assessed community served by the hospital;
- Description of assessment processes and methods;
- Presentation of data, information and findings, including significant community health needs;
- Community resources potentially available to help address identified needs; and
- Discussion of impacts of actions taken by the hospital since the preceding CHNA.

Community Groups that Attended or Engaged in the CHNA:

- Community Action Board
- Community Bridges
- Encompass Community Services
- Housing Matters
- Janus of Santa Cruz
- Pajaro Valley Prevention and Student Assistance
- United Way of Santa Cruz County

Vulnerable Populations Represented by These Groups:

- Racial and ethnic groups experiencing disparate health outcomes
- Socially disadvantaged groups, including the following:
 - The unhoused
 - People with disabilities
 - People identifying as lesbian, gay, bisexual, transgender, or queer
 - Individuals with limited English proficiency

Significant Health Needs

The CHNA identified the significant needs in the table below, which also indicates which needs the hospital intends to address. Identified needs may include specific health conditions, behaviors and health care services, and also health-related social needs that have an impact on health and well-being.

Significant Health Need	Description	Intend to Address?
Behavioral Health	Behavioral Health is the idea that physical and emotional health are connected and can be addressed together to produce the best possible health outcomes. Providers collaborate to address physical, developmental, social, behavioral, and emotional needs, including mental health and substance abuse conditions, depression, health behaviors (including their contribution to chronic medical illnesses), life stressors and crises, and stress-related physical symptoms.	Yes
Housing & Homelessness	Housing and Homelessness includes cost and availability for both homeowners and renters and effects of homelessness on individuals and the community.	No
Health Care Access & Delivery	Health Care Access & Delivery is an integrated system that guides and tracks patients over time through a comprehensive array of health services spanning all levels and intensity of care. It combines prevention and early intervention, while addressing the Social Determinants of	Yes

Significant Health Need	Description	Intend to Address?
	Health (SDOH) and serving the un/under-insured. Health Care Access & Delivery also includes the access to a culturally competent healthcare workforce.	
Economic Insecurity	Economic insecurity includes employment, access to education and/or vocational training, affordable housing, homelessness, food insecurity and other factors related to poverty and lack of income.	Yes
Community Safety	Community safety includes domestic violence calls, arrest rates, homicides, hate crimes, prison demographics, and school safety.	No
Health Lifestyles (Diabetes & Obesity)	Health Lifestyles is the county food environment related to a resident's ability to maintain a healthy weight and includes the consideration of fast food expenditures and number of residents reenrolled in CalFresh.	No
Cancer	Cancer includes county cancer rates based on demographics, access to cancer prevention and cancer care.	No
Heart Disease/Heart Attack	Health Disease/Heart Attack is the proportion of residents with heart disease, high cholesterol, high blood pressure, as well as the effects of stress and socioeconomic status on heart health.	No
Unintended Injuries/Accidents	Unintended Injuries/Accidents is mortality due to unintended injury and considers the county rate of bicycle involved collisions, racial inequities in accident rates, and the absence of sidewalks in low income neighborhoods.	No

Significant Needs the Hospital Does Not Intend to Address

Housing & Homelessness	This health need is beyond the capacity and services of the hospital and is addressed by a number of other organizations in the community.
Community Safety	This health need is beyond the capacity and services of the hospital and is addressed by other organizations in the community.
Health Lifestyles (Diabetes & Obesity)	This health need is not addressed due to limited resources. The health need is addressed by other organizations in the community.
Cancer	This health need is not addressed due to limited resources. The health need is addressed by other organizations in the community.
Heart Disease/Heart Attack	This health need is not addressed due to limited resources. The health need is addressed by other organizations in the community.
Unintended Injuries/Accidents	This health need is beyond the mission, capacity and services of the hospital and is addressed by other organizations in the community.

2024 Report and 2025 Plan

This section presents strategies and program activities the hospital is delivering, funding or on which it is collaborating with others to address significant community health needs. It summarizes actions taken in FY24 and planned activities for FY25, with statements on impacts and community collaboration. Program Highlights provide additional detail on select programs.

Planned activities are consistent with current significant needs and the hospital’s mission and capabilities. The hospital may amend the plan as circumstances warrant, such as changes in community needs or resources to address them.

Creating the Community Benefit Plan

The hospital is dedicated to improving community health and delivering community benefit with the engagement of its management team, board, clinicians and staff, and in collaboration with community partners.

Hospital and health system participants included the chief executive officer, chief medical officer, chief nurse officer, chief financial officer, vice president of strategy and business development, director of community benefit and administrative services, the care coordination director and care coordination department, Mobile Van staff, and Wellness Center staff.



Community input or contributions to this implementation strategy included two focus groups with a total of 19 community representatives, seven key informant interviews that included the director of the county health system and leaders of community-based organizations, and the Dominican Hospital Community Advisors who provided health need prioritization input.

The programs and initiatives described here were selected on the basis of existing programs with evidence of success/impact, access to appropriate resources, ability to measure impact, and goal to address an immediate need.

Community Health Core Strategies

Driven by a commitment to equity and social justice, we envision a future where health and well-being are attainable by all regardless of background or circumstance.

The hospital believes that program activities to help address significant community health needs should reflect a strategic use of resources and engagement of participants both inside and outside of the health care delivery system.

CommonSpirit Health has established three core strategies for community health improvement activities. These strategies help to ensure that program activities overall address strategic aims while meeting locally-identified needs.




- Extend the care continuum by aligning and integrating clinical and community-based interventions.
- Strengthen community capacity to achieve equitable health and well-being.
- Implement and sustain evidence-based health improvement program initiatives.

Report and Plan by Health Need

The tables below present strategies and program activities the hospital has delivered or intends to deliver to help address significant health needs identified in the community health needs assessment.


They are organized by health need and include statements of strategy and program impact, and any collaboration with other organizations in our community.

 Health Need: Behavioral Health			
Strategy or Program	Summary Description	Active FY24	Planned FY25
Dominican Hospital Psychiatric Resource Team	Psychiatric clinical assessment, case management, and social services providing referrals to individuals with substance abuse and mental health disorders.	☒	☒
Dominican Hospital Medical Guidance Area (MGA)	The MGA is a specialized area for patients with substance abuse and mental health disorders. A	☒	☒

	psychiatric registered nurse (psych RN) is present on the unit as part of the PRT.		
Youth Diversion Program	Dominican Hospital provided a \$750,000 grant to the Santa Cruz County Health Services Agency (HSA) to fund an interim solution for youth experiencing a behavioral health crisis. The grant supported a temporary diversion of youth experiencing a behavioral health crisis to a preferred emergency department with behavioral health crisis staffing in place.	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Goal and Impact: The hospital’s initiative to address mental illness and substance abuse anticipates improved case management and care coordination, increased focus on prevention and early intervention, and an increase in education for professionals regarding risk assessment, intervention strategies and protocols. The grant to the HSA helped to provide a critical youth behavioral health service, while a long term county solution is established.

Collaborators: The PRT works to decrease the suicide rate in Santa Cruz County by proving access to behavioral health services through collaboration with the HSA. The MGA provides clinical care and support to patients with substance abuse and mental health disorders. The HSA contracts with a clinical provider and south county hospital to carry out the Youth Diversion Program.

 Health Need: Health Care Access & Delivery			
Strategy or Program	Summary Description	Active FY24	Planned FY25
Financial Assistance	The hospital provides emergency medical care and medically necessary care to all patients, without regard to a patient’s financial ability to pay, and has a financial assistance policy.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Support of Santa Cruz Community Health and Dientes Live Oak Expansion	<p>Santa Cruz Community Health serves the primary health care needs for patients of all ages, gender identities, ethnicities, abilities and sexual orientations in English and Spanish, regardless of their immigration status, or the ability to pay. Dientes works to ensure that cost, insurance, income, race, language, and transportation do not prevent people from visiting the dentist. Dientes provides affordable, high-quality, and comprehensive dental care for patients who are on public insurance or uninsured.</p> <p>Dominican is providing capital funding for the Live Oak Expansion project, which serves approximately 10,000 low income and uninsured patients.</p>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Dominican Hospital Wellness Center	The Wellness Center addresses the needs of chronically ill and high-risk patients throughout the continuum of	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

	care. Wellness Center services provides ambulatory care and support to keep people out of the hospital, and offer opportunities to manage high-risk patient groups. Program offers patients the full spectrum of care, from preventive to post-acute.		
Dominican Hospital Mobile Wellness Clinic	Provides episodic health and preventive services at locations throughout Santa Cruz County at no cost to the patient.	☒	☒
Funding for RotaCare Free Health Clinic at the Live Oak Senior Center	A walk-in clinic providing primary health care services, treatment, referral for diagnostic testing, and follow-up care. Services provided once a week by physicians, nurses, allied health professionals, and other volunteers from local Rotary clubs and the county.	☒	☒

Goal and Impact: This initiative targets the un-/underinsured residents of Santa Cruz County. Health care services, testing will provide earlier identification of illness and treatment, and will decrease the utilization of the hospital ED.

Collaborators: The hospital will partner with RotaCare, Santa Cruz Community Health, local faith-based organizations, and other community partners to deliver this access-to-care strategy. In addition to funding, the hospital will provide in-kind services.

 **Health Need: Economic Insecurity**

Strategy or Program	Summary Description	Active FY24	Planned FY25
Second Harvest Food Bank	The Second Harvest Food Bank reaches people in need through a vast network of partner agencies and non-profits and directly through food distribution and nutrition education at dozens of program sites. The hospital provides financial support in the form of sponsorships and donations.	☒	☒
Tattoo Removal Program	The Catholic Charities' Tattoo Removal Program (TRP) helps remove tattoo barriers to viable employment and broadens economic and social opportunities for individuals committed to changing the direction of their lives. The hospital provides rental space free of charge to the TRP.	☒	☒

Goal and Impact:

- Provide adequate food and nutrition, so children can learn, adults work and contribute to a thriving community.
- Remove barriers to employment.

Collaborators: The hospital collaborates with Catholic Charities and Second Harvest Food Bank to support projects and programs that address food insecurity and economic insecurity.

Community Health Improvement Grants Program


One important way the hospital helps to address community health needs is by awarding financial grants to non-profit organizations working together to improve health status and quality of life. Grant funds are used to deliver services and strengthen service systems, to improve the health and well-being of vulnerable and underserved populations related to CHNA priorities.

In FY24, the hospital awarded the grants below totaling \$207,942. Some projects also may be described elsewhere in this report.

Grant Recipient	Project Name	Health Needs Addressed	Amount
Family Services Agency of the Central Coast	Suicide Survivors Outreach Team (SOT)	Behavioral Health	\$42,942
Family Services Agency of the Central Coast	WomenCARE Cancer Support Services	Behavioral Health	\$35,000
FoodWhat?!	FoodWhat Youth Empowerment through Sustainable Agriculture and Culinary Arts Training	Economic Insecurity	\$50,000
Kidpower TeenPower Fullpower	Kidpower	Behavioral Health	\$30,000
Teen Kitchen Project	Medically Tailored Meals	Healthcare Access and Delivery	\$50,000

Program Highlights

The following pages describe a sampling of programs and initiatives listed above in additional detail, illustrating the work undertaken to help address significant community health needs.

 Katz Cancer Resource Center	
Significant Health Needs Addressed	<ul style="list-style-type: none"> Behavioral Health Economic Insecurity Health Care Access & Delivery
Program Description	<p>The Katz Cancer Resource Center offers patients and their families the medical, physical, and emotional support they need when facing cancer. These services include nurse navigation, social work intervention, nutrition consultations, and insurance optimization. Supportive care programs include support groups, Look Good Feel Better, Creative Expression through Art, Hispanic Support Group, and referrals to community resources. The Katz Cancer Resource Center is the</p>

	only accredited cancer program in the county through the American College of Surgeons and participants in yearly quality improvement projects, bi-monthly tumor boards, lung cancer screening program, prevention and screening events, and community outreach.
Population Served	Oncology patients and caregivers, community members are also served through oncology screening events and cancer prevention educational events.
Program Goal / Anticipated Impact	<ul style="list-style-type: none"> ● Provide high quality, evidence based, multidisciplinary cancer care for oncology patients and caregivers. ● To improve services, continuum of care, and outcomes for patients and their families. ● To support community programs and cancer prevention and education.
FY 2024 Report	
Activities Summary	The Katz Cancer Resource Center offered a number of oncology support services, including the following support groups; Advanced/Metastatic cancer, Cancer Support Group, Caregiver, Lymphedema, Prostate, and Hispanic Support Group, Creative Expression through Art, Katz Knitting, Chemo 101 class, Radiation 101 class, and Survivorship Seminars.
Performance / Impact	The Katz Cancer Resource Center had 7,234 patient encounters in FY 24. In addition to the patient encounters, we also supported 3,468 people through support groups and outreach events.
Hospital's Contribution / Program Expense	\$2,468,081
FY 2025 Plan	
Program Goal / Anticipated Impact	<ul style="list-style-type: none"> ● Provide high quality, evidence based, multidisciplinary cancer care for oncology patients and caregivers. ● To improve services, continuum of care, and outcomes for patients and their families. ● To support community programs and cancer prevention and education.
Planned Activities	<ul style="list-style-type: none"> ● Provide lymphedema education prior to surgery for breast cancer patients ● Plan to do mobile mammography screening event for underinsured community members who experience barriers to access to care ● Hire a bilingual nurse navigator ● Create a warm and welcoming space for wig and head covering fittings. ● Continue to provide expert presentations on topics surrounding cancer and survivorship



Dominican Hospital Mobile Wellness Clinic

Significant Health Needs Addressed	<ul style="list-style-type: none"> ● Behavioral Health ● Economic Insecurity ● Health Care Access & Delivery
Program Description	Dominican Hospital’s Mobile Wellness Clinic is a 38-foot mobile medical van that helps address community needs by providing patients with episodic health and preventive services at no cost. Services are provided by a multidisciplinary team of nurse practitioners, allied health professionals, and clinic coordinators. Operating Monday through Friday, the program targets the underserved and uninsured population and reaches the broader community.
Population Served	Un-/underinsured children, youth, and adults.
Program Goal / Anticipated Impact	The Mobile Wellness Clinic will reduce the barriers to healthcare that many individuals face.


FY 2024 Report

Activities Summary	<ul style="list-style-type: none"> ● The Mobile Wellness Clinic delivers health education, which reduces overall medical costs, addresses behavior and lifestyle choices, and helps motivate families to improve and maintain their health. ● The Mobile Wellness Clinic provided services ranging from immunizations, preventive checkups, and treatment for chronic and acute illnesses to dental and mental health screenings. ● The Mobile Wellness Clinic worked with families to help them access ongoing care with specialists as needed. ● In FY24 the Mobile Wellness Clinic partnered with a mobile mammogram provider on a pilot program to provide screenings and services in south county outside of normal business hours. The pilot clinics were held on Sundays and addressed the healthcare access and delivery significant health need.
Performance / Impact	600 patients were seen in FY24 and 446 screenings were conducted. Screenings included diabetes, hypertension and cholesterol.
Hospital’s Contribution / Program Expense	Dominican Hospital contributed \$889,043 to the Mobile Wellness Clinic in FY24.

FY 2025 Plan

Program Goal / Anticipated Impact	The expansion of the Mobile Wellness Clinic will continue in FY25. The program has added additional staff, including a medical director and additional medical assistant. A new mobile wellness van will be brought into service mid FY25.
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Planned Activities	In addition to continuing services provided in FY24, the Mobile Wellness Clinic will facilitate vision exams and point of care urine testing. The urine testing will improve accuracy of results and decrease the time patients wait for results. Additionally, the Mobile Wellness Clinic will add partnerships with local community benefit organizations to expand their reach.
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 Dominican Hospital Wellness Center	
Significant Health Needs Addressed	<ul style="list-style-type: none"> ● Behavioral Health ● Economic Insecurity ● Health Care Access & Delivery
Program Description	<p>The Wellness Center addresses the functional mobility needs of chronically ill and high-risk patients throughout the continuum of care. Wellness Center services provide health education, resources, and physical, cognitive and social support to keep people out of the hospital, and as independent as possible. The Wellness Center staff coordinates with primary care, rehabilitation and hospital providers to offer opportunities to manage high-risk patient groups.</p> <p>The Wellness Center program offers patients the full spectrum of care, from preventive to post-acute and post-rehabilitation.</p>
Population Served	<ul style="list-style-type: none"> ● Pre and postnatal parents ● High risk infants ● Seniors ● Community members with acquired disabilities, chronic illnesses and progressive neurological disorders. ● Community members with post-rehabilitative health and wellness needs
Program Goal / Anticipated Impact	<ul style="list-style-type: none"> ● Support the populations served in improving or maintaining their functional independence, or early development. ● Support Dominican Hospital by reducing unnecessary emergency room visits and hospital re-admissions. ● Support Dignity Medical Foundation with at risk population surveillance and reporting, help with patient navigation to appropriate levels of care and acceptance of referrals to improve overall health. ● Partner with community not for profit organizations to ensure that at risk populations receive appropriate resources.
FY 2024 Report	
Activities Summary	<ul style="list-style-type: none"> ● Provide health education classes that focus on physical, cognitive and social support to keep people out of the hospital and as independent as possible. ● Provide resources on health education.

Performance / Impact	Similar to FY23, the Dominican Hospital Wellness program served 1300 community members in FY24. In FY24 the number of registrations increased by 12 percent, meaning that participants are attending more classes. Program participants show a decreased risk for falls across all age groups from 60 - 90 compared to age based norms.
Hospital's Contribution / Program Expense	\$1,891,759
FY 2025 Plan	
Program Goal / Anticipated Impact	The Dominican Hospital Wellness program will continue to work to increase both participants, and the number of classes participants attend.
Planned Activities	<ul style="list-style-type: none"> ● Continue to add new classes based on community need or request ● Add similar classes as they fill up and also add new classes at the request of physicians or referring agencies. ● Continue to build our partnership with Dignity Medical Group and Dignity Care Management, specifically the new Social Services and Innovative Leadership team. ● Added partnerships with the Alzheimer's Association and Parkinson's Groups and intend to continue to reach out for future community partners. ● Focus on specific outreach to at risk populations in Santa Cruz - heart disease, diabetes, and other chronic diseases. ● Potential collaboration with a local nonprofit medically tailored meal provider.

Other Programs and Non-Quantifiable Benefits

The hospital delivers community programs, services and non-quantifiable benefits in addition to those described elsewhere in this report. Like those programs and initiatives, the ones below are a reflection of the hospital's mission and its commitment to improving community health and well-being.

Improving Access to Health Care	
Community Service	Consultation and referrals
Human Trafficking	Education and referrals
Preventing and/or Managing Chronic Conditions	
Lifestyle Management	Physical, Neuro, Diabetes, Cardio
Annual Crisis Intervention Symposium	Community education
Well Health Checks	Health fairs
Health Screenings	Church locations and Libraries
Cardiac Stroke Program	Education
Diabetes Program	Education
Personal Enrichment Program	Education addressing health problems
Lifestyle Management	Physical, Neuro, Diabetes, Cardio
Annual Crisis Intervention Symposium	Community education
Well Health Checks	Health fairs
Health Screenings	Church locations and Libraries
Cardiac Stroke Program	Education
Diabetes Program	Education
Personal Enrichment Program	Education addressing health problems
Improving Physical Activity/Nutritional Health	
First Aid at Community Events	Health treatment
Improving Women's Health and Birth Outcomes	
Lactation	Consultation

Cancer Detection	Early identification and treatment
Katz Cancer Resource Center	Navigation system once identified
Early Infant Development	Collaboration with Stanford
Improving Care Continuum	
Youth Behavioral Health	Collaboration with Santa Cruz County Health Services Agency
Community Investment Program	
Housing Trust of Silicon Valley	Affordable Housing
New Way Homes	Affordable Housing
Santa Cruz Community Health Centers	Expansion of services and affordable housing
California Farm Link	Affordable Housing
Corporation for Supportive Housing (CSH)	

Economic Value of Community Benefit

The economic value of all community benefit is reported at cost. Patient financial assistance (charity care) reported here is as reported to the Department of Health Care Access and Information in Hospital Annual Financial Disclosure Reports, as required by Assembly Bill 204. The community benefit of financial assistance, Medicaid, other means-tested programs and Medicare is calculated using a cost-to-charge ratio to determine costs, minus revenue received for providing that care. Other net community benefit expenses are calculated using a cost accounting methodology. Restricted offsetting revenue for a given activity, where applicable, is subtracted from total expenses to determine net benefit in dollars.

Dominican Hospital					
Complete Summary - Classified (Programs) Including Non Community Benefit (Medicare)					
For period from 07/01/2023 through 06/30/2024					
	<u>Persons</u>	<u>Expense</u>	<u>Offsetting Revenue</u>	<u>Net Benefit</u>	<u>% of Expenses</u>
<u>Benefits for Poor</u>					
Financial Assistance	2,060	\$4,375,514	\$0	\$4,375,514	0.9%
Medicaid	26,509	\$133,196,778	\$106,935,247	\$26,261,531	5.5%
Other Means Tested Programs	190	\$630,982	\$540,394	\$90,588	0.0%
<u>Community Services</u>					
A - Community Health Improvement Services		\$1,025,011	\$135,968	\$889,043	0.2%
E - Cash and In-Kind Contributions		\$253,543	\$0	\$253,543	0.1%
F - Community Building Activities	221	\$3,199,808	\$739,236	\$2,460,572	0.5%
Totals for Community Services	221	\$4,478,362	\$875,204	\$3,603,158	0.7%
Totals for Benefits for Poor	28,980	\$142,681,636	\$108,350,845	\$34,330,791	7.1%
<u>Benefits for Broader Community</u>					
<u>Community Services</u>					
A - Community Health Improvement Services	4,943	\$4,786,093	\$395,749	\$4,390,344	0.9%
C - Subsidized Health Services		\$95,341	\$0	\$95,341	0.0%
D - Research		\$38,794	\$1,730	\$37,064	0.0%
E - Cash and In-Kind Contributions	5	\$1,675,263	\$0	\$1,675,263	0.3%
Totals for Community Services	4,948	\$6,595,491	\$397,479	\$6,198,012	1.3%
Totals for Broader Community	4,948	\$6,595,491	\$397,479	\$6,198,012	1.3%
Totals - Community Benefit	33,928	\$149,277,127	\$108,748,324	\$40,528,803	8.4%
Medicare	26,791	\$195,189,043	\$139,234,563	\$55,954,480	11.6%
Totals Including Medicare	60,719	\$344,466,170	\$247,982,887	\$96,483,283	20.0%

*For the Medicaid provider fee program effective for the two-year period of January 1, 2023 - December 31, 2024, the State of California received Centers for Medicare & Medicaid Services approval in

December 2023. As such, during the fiscal year July 1, 2023 - June 30, 2024, the hospital recognized provider fee net income of \$14,662,908 covering 18 months dating back to January 2023. Subtracting the six months of net provider fee attributable to the prior fiscal year, FY24 Medicaid net benefit would be \$31,389,578 and total community benefit including Medicare would be \$101,611,330.

Hospital Board and Committee Rosters

Board Member	Affiliation
Michael Alexander, MD	Physician
Isaac Chankai, MD	Physician
Rita Eileen Dean, OP	Adrian Dominican
Erick Eklund, DDS	Dentist
Dean Kashino, MD	Physician
Karl Knudson Johsens, MD	Physician
Carol Lezin	Realtor
Marjory O'Connor, MD	Retired Nurse
Elisa Orona	Executive Director, Health Advocate Organization
Erica Padilla Chavez	Executive Director, Nonprofit
Carolyn Roeber, OP	Legacy Religious Sponsor, Attorney
Faris Sabbah, ED.D.	Educator
Jon Sisk	Banker
Ex Officio Board Members	Affiliation
Rodney Terra	Philanthropic Foundation President, Construction
Chris Wesselman, MD	Chief of Staff, Physician
Nanette Mickiewicz, MD	Hospital President and CEO, Physician